



CHILD PROTECTION POLICY

At R2 Hotels we are aware of the importance of child protection in the hospitality sector, which is why both the corporate General Management and the Management of our Hotel, including all its team, are committed to the protection of minors at a general level.

We are aware that we are an essential part of being able to help, prevent and report cases of child exploitation and abuse that take place within our facilities.

We are recent members of ECPAT and are committed to complying with the six criteria of The Code:

- 1. ESTABLISH AN ETHICAL POLICY AND PROCEDURES against the sexual exploitation of children and adolescents (SECA). A policy and procedures for child protection are in place.**
- 2. TRAIN STAFF on the rights of children and adolescents, the prevention of SECA and how to report suspected cases. Our employees will be trained periodically, so that there is correct identification of any suspicious incident and correct action to prevent it, thereby achieving greater awareness on the subject and reaching more people.**
- 3. INCLUDE A CLAUSE IN CONTRACTS throughout the value chain indicating a common rejection and zero tolerance policy towards SECA. A clause will be included in our contracts with suppliers, to promote and help establish a common rejection policy.**
- 4. PROVIDE INFORMATION to tourists about Children's Rights, the prevention of sexual exploitation of children and adolescents and how to report suspected cases. We will work on raising awareness among clients and our staff; information has been placed on client screens and on staff screens.**
- 5. SUPPORT, COLLABORATE AND INVOLVE DIFFERENT ACTORS in the prevention of sexual exploitation of children and adolescents. There will be ongoing communication with local authorities and child protection organisations at our destination.**
- 6. REPORT ANNUALLY on the implementation of the six criteria.**

We collaborate with the UNICEF Hotels Amigos programme. Promoting the hotel sector's commitment to respect and children's rights. Driving greater public awareness of the work carried out through the water, sanitation and hygiene programme, and raising awareness about the effects of climate change on children. Information is available on our guest screens.

The person responsible for implementing this tool and its dissemination is the quality manager, followed by joint work with the different departments to achieve this commitment.

This policy will be reviewed annually and communicated both internally and externally, with a continuous reminder in the monthly quality audits.

In case of detection or reporting of any case of child abuse, you can contact the Guardia Civil directly on 062 or the SOIC on +34 91 468 26 62.

Quality Manager, 1 March 2026